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**RGM MEMO**

DATE: July 30, 2018

TO: School Owners and Financial Aid Personnel

RE: FSA website OUTAGE Alert

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Dear School Owners and Financial Aid Personnel,

RGM MEMO JULY 30, 2018

An Electronic Announcement was posted on July 26, 2018, announcing Federal Student Aid Website and System Outages from August 3-6, 2018. During the period August 3-6, 2018, FSA plans to complete important system work that will impact many Federal Student Aid websites and systems. The work is related to the transition of their data center to a new location and is in addition to the regular weekly maintenance that occurs each weekend. The transition is part of their continuous improvement of Federal Student Aid systems and is a necessary step towards realizing their Next Generation Financial Services Environment vision. From 12:01 a.m. (ET) on Friday, August 3, 2018, until 8 a.m. (ET) on Monday, August 6, 2018, users will be unable to access the websites and systems on the announcement. Users attempting to access an impacted website or system during this outage period will receive an error message informing them that the page cannot be found or that the site is unavailable due to maintenance. Please note that all actual disbursements with a disbursement date from August 2, 2018 through August 5, 2015 must be received by the COD system no later than 9 a.m. ET on Wednesday, August 1, 2018, and subsequently accepted by the COD system, in order to generate the appropriate funding level increase prior to the outage. Disbursements submitted by the deadline but not accepted, disbursements submitted after the deadline, and disbursements with a disbursement date after August 5, 2018 will be processed and funded after the outage. Please read the announcement for more details and a list of websites and systems.

Please copy and paste link to your browser:

<https://ifap.ed.gov/eannouncements/072618OutageAlertFSAwebsiteSystem2018Aug3to6.html>